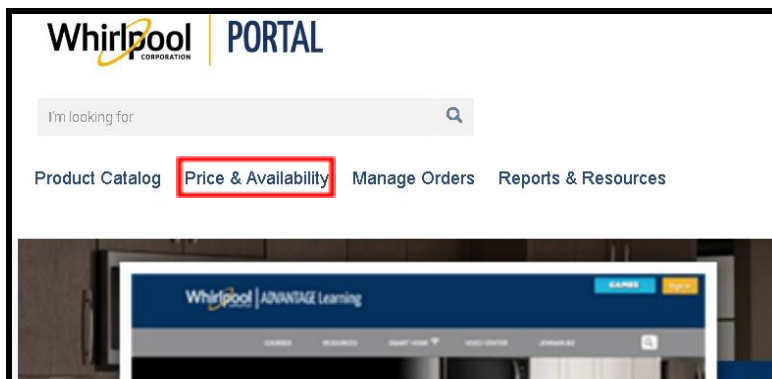# CHECKING FOR ALTERNATE MODELS

Purpose

Use this Quick Reference Guide to view the steps to check for alternate models through the Whirlpool Portal.

- Searching for alternate models can also be done through checking the price & availability of a product.
- Alternate products are shown if the originally requested product is not available to ship within 7 days from the current date.

Steps – Check for Alternate Models through a Price & Availability Check

1. Start on the Whirlpool Portal **Home** page. Select the **Price & Availability** tab.

2. Type the **Model Number** in the **Product** field. Enter the desired quantity.

3. Click **Check Price & Availability**.

4. The product price and availability displays. Alternate models display if the product is not available to ship within 7 days from the current date. Click **Check here for alternate models**.

5. The **Alternate Models** page displays. If an alternate model is available, it can be added to the cart from this page.

Steps – Check for Alternate Models through the Secure Checkout

1. Start on the Whirlpool Portal **Home** page. Select the **Product Catalog** tab.

2. Select the item category.

3. Click **Add to Cart** to add the product to the cart.

4. Click **Check Out**. The **Shopping Cart** displays.

5. Click **Check here for alternate models** to view any alternate models.

   ● Not all products will have alternate models.
   ● Alternate models display if the product is not available to ship within 7 days from the current date.

6. The **Alternate Models** page displays. If an alternate model is available, it can be added to the cart from this page.